Norstar Debug Procedure :

On Norstar generic systems made after version One,
You will need to change the date back to an earlier time by logging in using the customer's
access password. Do this first! before you access the "DEBUG" section.
If both the "ADMIN" & "CONFIG" codes have been altered, Then you must use the other
method as shown at the bottom of page 6. Access "DEBUG" afterwards as shown below near
the bottom of this page.

On early Norstar systems, Use "Feature" ** "ADMIN" & the Password = "admin"

Here are some known earlier dates & passwords for "DEBUG".
"DEBUG" can now be accessed after this date change has been carried out.

Feature **DEBUG = F**33284

**First, change the system date to 1 February 1991 or 13 October 1992 using the
admin password which is usually (F**266344) (Password 23646)**

Debug Password by Date:

1 February 1991 (F**33284) Password (144900)
13 October 1992 (F**33284) Password (940210)

The "DEBUG" password is defined by the date & it changes every day.
Access to "DEBUG" can only be done by using M7310 or M7324 Terminals.
Otherwise you will get "ACCESS DENIED" appear on the LCD display.

Access to the Debug section is as follows..

KEY | FEATURE ** |

KEY | 33284 |

KEY | "PASSCODE" | (Needed on later versions)

The display will then change to show "1.RESTART INFO"
Which is the start of the section.

(SHOW = --> **NEXT = --)**

----------- ----------
| 1.RESTART |--| 2.MEMORY |
----------- ----------

| 2. MEMORY DUMP | This section is where you can find the
---------------- password codes for "CONFIG" & "ADMIN"

Note!

The address is usually 6 Digits long & it is in "hex" code.
**The "CONFIG" password is listed first on the display, Read every Second digit to
obtain the first Four numbers
(All other numbers should read Zero).
Press the "NEXT" key to list out the last Two numbers.**

**The "ADMIN" password is shown next on the display with "SCPLUS" for Compact +.
(Two numbers are shown & keying "NEXT" will list out the last Four digits to
complete the "ADMIN" password).**

**For example hex address 3E040A (Norstar Compact 1A) will show....
3E040A: 0?0? 0?0?
Which means password ? ? ? ? (Is the first Four digits of the password)**

If an "F" appears instead of a number, Then please ignore it.
This is because the memory hex location code is spare. In other words, The password is less
than Six digits long!.
The password can also be found on unknown versions by entering a known hex address for a
previous version & scrolling up / down using the
"BACK" & "NEXT" keys until the password appear on the screen.

2. MEMORY DUMP
|
| (SHOW = --> NEXT = ---)
V
ADDRESS:_
(Key the Hash "#" button to advance to the next digit)
(Press the "NEXT" button when the Sixth digit has been entered)

As your Norstar system is a non UK version, I'll copy in the information that's on this sites FAQ
as follows...

System Type HEX Address System ID (NA) Map file

**3X8 DR5 300AA0
6X16 DR2 0B00FA
6X16 DR5 080AA0 or 080B2C
6X16 DR5DS 300AA0
8X24 DR2 F900FA
8X24 DR3 1C040A
8X24 DR5 1C0AA0
8X24 DR5.1 1C0B2C
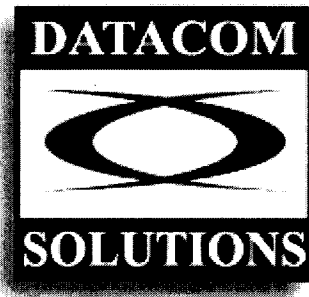MICS R1T1 C00DEA
MICS 1.0 C0101C
MICS 4.1 C01CC6 SP 30NdG15
MICS 6.0 C01CEA
MICS 6.1 C01CEA
CICS 1.0 C010A8
CICS 2.0
CICS 6.1 C01CEA**

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Date Password
1 February 1991 144900
13 October 1992 940210

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8X24 DR3 1C040A
8X24 DR5 1C0AA0
8X24 DR5.1 1C0B2C
MICS R1T1 C00DEA
MICS 1.0 C0101C
MICS 4.1 C01CC6 SP 30NdG15
MICS 6.0 C01CEA
MICS 6.1 C01CEA
CICS 1.0 C010A8
CICS 2.0
CICS 6.1 C01CEA

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------------
KEY | 33284 |
------------

------------
KEY | "PASSCODE" | (Needed on later versions)
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